

The Victorian Carer Card

The Victorian Carer Card recognises the significant contribution carers make to the lives of people they care for and the communities in which they live. Carers can use the card independently of the person in their care.

There are more than 4,000 participating businesses whose discounts are now available to Carer Card holders. These include discounts on a range of goods and services like eating out, shopping, getting help with your finances, or even leisure and recreation activities. There are also new carer transport concessions now available for Carer Card holders.



How do I apply for a Carer Card?

It's easy and free to apply for the card, [applications can be made online](#) or sent in by downloading the [Carer Card application form](#) (pdf, 160kb) or you can call the Carer Card team on 1800 901 958 and they will send you one. Applications may take four to six weeks to process.

Carer cards are valid for either one or five years, depending on the situation.

Manage your Carer Card details online

Update or renew your carer card details at Manage your account. This is also where to go if you have lost your card. <https://www.carercard.vic.gov.au/manage-your-account>

Who is eligible to receive a Carer Card?

To be eligible for a Carer Card you must be a resident of Victoria and either:

- the primary carer of a person with a disability, severe medical condition or mental illness, or someone who is frail aged or in need of palliative care
- a foster, **kinship** or respite carer.

You can confirm your eligibility by:

- providing your Centrelink Customer Reference Number (CRN) or your Department of Families, Fairness and Housing Vendor Number if you receive a carer payment or allowance
- having a medical professional verify your eligibility.
- Professional carers that receive a wage for providing care are not eligible.
- Eligible carers are welcome to [apply online](#) or you can download the [Carer Card Application Form](#) (PDF 159.4 KB).

To find out if you are eligible or to be sent an application form, contact the Carer Card team by email on carercard@dffh.vic.gov.au or call **1800 901 958**.

Discounts for Carer Card holders

Carer Card holders can now enjoy most of the discounts available to Seniors Card holders in more than 4,000 participating businesses across Victoria.

The government has merged the Carer Card and Seniors Card discount directories so that Carer Card holders can access an even wider range of discounts, including:

- public transport
- eating out
- shopping
- getting help with your finances
- leisure and recreation activities like seeing a movie at a Village cinema.

Discount directory

<https://www.seniorsonline.vic.gov.au/discount-directory>